

The Australian National University
Scholarly Information Services



Annual Report 2019



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2019: a year of service evolution

2019 was a year of spectacular achievements which saw the Library, Archives, Press and Digital Scholarship team open up new spaces and services to the ANU community.

I would like to thank all the wonderful teams in our Division. Your dedication to creating a world class environment for the University was recognised in the Administrative Services Survey where we were voted #1 by the ANU community. Thanks also to our two key advisory groups: the Library Advisory Committee and the Chifley Flood Rebuilding Working Group, for providing wise advice and guidance on a wide range of issues.

Throughout the year our most significant project was the rebuilding of the J.B. Chifley Library building and collection lost in the flood. Major developments included the opening of new learning spaces with around 200 seats and additional study rooms; finalisation of the insurance claim; and replacement of over 10,000 items.

The Flood Rebuilding Working Group academic made a sterling contribution:

- > Prof. Paul Pickering, Research School of Humanities & the Arts (Chair)
- > Dr Mark Dawson, School of History
- > Dr Paul Burton, School of Literature, Languages and Linguistics
- > Colin Steele, ANU Emeritus Fellow
- > Dr Ian Higgins, School of Literature, Languages and Linguistics
- > Dr Marc Oxenham, School of Archaeology and Anthropology
- > Prof. Kim Sterelny, School of Philosophy
- > A/Prof. Vladimir Canudas-Romo, School of Demography
- > Prof. Keith Dowding, College of Arts & Social Sciences



rebuilding after such a major loss has been undertaken with great innovation in partnering with university presses and suppliers

Prof Paul Pickering, (Chair) Flood Rebuilding Working Group



The Library Advisory Committee helped to focus the user experience with innovations in Digitisation and access to the collection.

- > Prof. Paul Pickering, Research School of Humanities & the Arts (Chair)
- > Prof. Raghendra Jha, ANU College of Asia & the Pacific
- > Prof. Lexing Xie, ANU College of Engineering & Computer Science
- > A/Prof. Keturah Whitford, ANU College of Business & Economics
- > Eden Lim, President, ANU Student Association (ANUSA)
- > Zyl Hovenga-Wauchope, President, ANU Postgraduate and Research Students' Association (PARSA)
- > Prof. Ian Campbell, Research School of Earth Sciences
- > Dr Cathy Honge Gong, ANU Centre for Research on Ageing, Health & Wellbeing
- > Glenda Bloomfield, ANU College of Law.

Issues reviewed by the committee included: Chifley Library collection rebuilding; collection storage framework; principles of a new library; library loans and overdue policies; SIS Business Plan 2019 and achievements; SIS planning day and 2019 projects; Digitisation Update; as well as Library, Archives and Press developments.

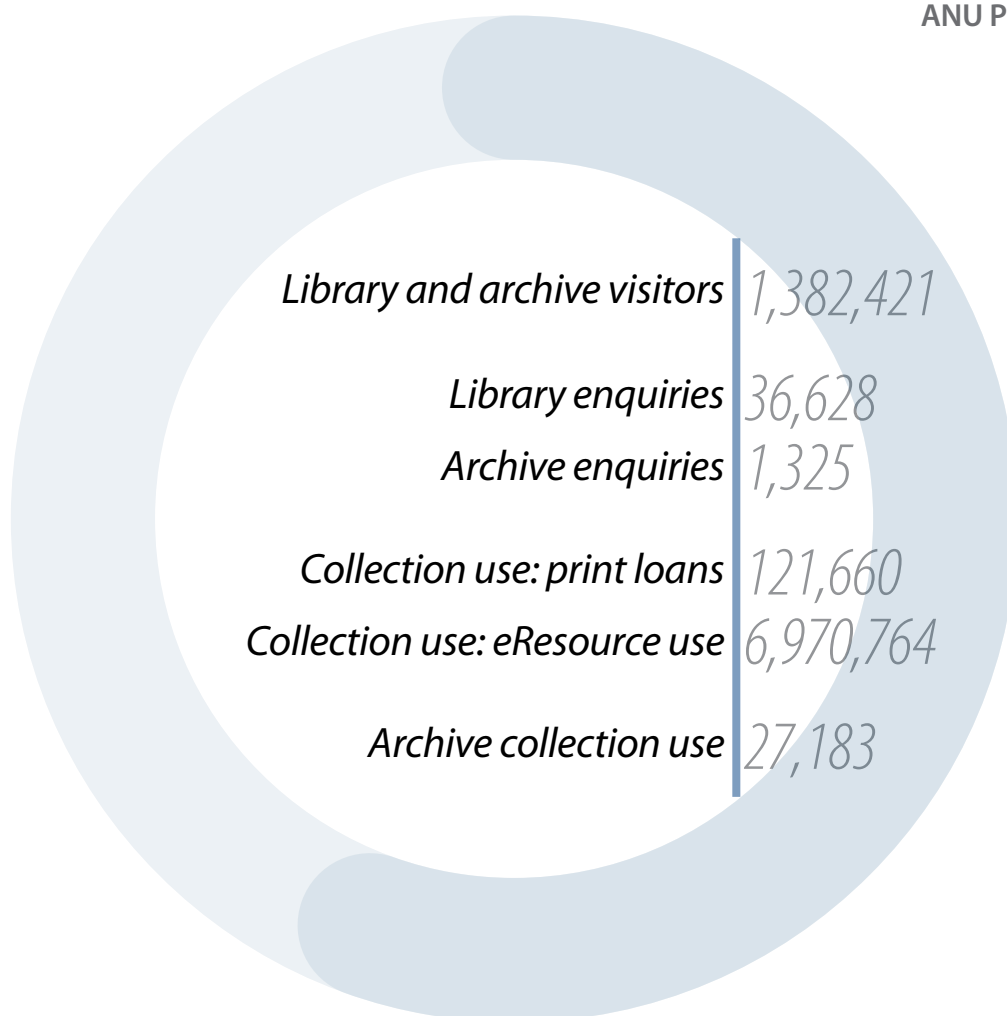
The staff of the Scholarly Information Services Division continue to inspire and amaze with their dedication, commitment and passion. Thank you all.

Roxanne Missingham
University Librarian

Excellence supporting education

The BONUS+ service has been a vital part of my research. I have been using the BONUS+ service to borrow books that are not available at the ANU libraries. These books have ended up forming the foundation of my research. It is not always possible to purchase every book that we may need during the course of a PhD program. The BONUS+ service provides the opportunity to overcome this difficulty. When I have had to purchase a book, this service is also a great way to check out books prior to purchase. I could not do my PhD without it

ANU PhD student



Overall visitor numbers were slightly down on the previous year, most likely because of building work and closures due to contamination in the Chifley Library. Print use in the Library declined, while use of the Archives physical collection slightly increased. Use of digital resources — eBooks, eJournals and databases was significant, noting that the methodology for collection of statistics changed.

J.B. Chifley Library refurbishment and flood replacement

Supporting education and research is a pillar of the goals of SIS. As such, we were thrilled that over 18 months after the 2018 flood, we were finally able to open the student spaces on Level 1 of the Chifley Library. The students moved in immediately and have been providing very positive feedback on this new area, along with suggestions for continued improvements.

When we marked the anniversary of the flood, it allowed reflection on the construction of the staff and client areas on Level 2 and work on the collection.

In 2019, the Library received 12,084 items through donations and purchases, including:

- > 60 donations from the Chancellor
- > 1,400 titles purchased from Cambridge University Press
- > Major purchase of Adam Matthews collections which included a range of additional titles as well as flood replacement titles:
 - > Church Missionary Society Archive
 - > Literary Studies
 - > Medieval & Early Modern History
 - > Women's Studies
 - > Empire Studies

Collection Relocation Project

Rebuilding the collection has meant reorganising the Chifley Library to accommodate the collection footprint going from four levels to three Levels. Two collections from Chifley Library were relocated to the Law Library. Materials transferred included: monographs (books, large books, DVDs) and serials.

Major work occurred in the W.K. Hancock Library on relocating the collection from the basement to Hume, in order to minimise the risk of damage to material. Additionally, collection relocation and review occurred in all other Library Branches, to be completed in 2020.

Library branches



And the water flows in... and our wonderful staff again show resilience and good humour in dealing with challenges

Regardless of the challenges presented when rain occurs, the Library Branches encouraged engagement with students and academics in some different and innovative ways:

- > Hancock Library embraced science during Science Week! Hancock hosted multiple events with staff from the Physics Makerspace, giving students hands-on experience with 3D printing, sewing circuits and more. Hancock staff also provided their top book picks in a very well received social media campaign
- > R.G. Menzies Library participated in Bush Week with ANUSA
- > The Library's Rare Book collection was relocated from the basement to Level 4 in the Menzies Library
- > Hancock Library hosted a silent disco with ANUSA
- > Law Library ran a competition to name the Law Library Duck — the winning name was Obiter Ducktum. Thanks to everyone who suggested a name, Library staff went through 50 submissions. The final decision was made by Dean of ANU College of Law Dean Sally Wheeler
- > Chifley Library opened the Digital Engagement and Creativity Hub, nicknamed 'The Deck'. This BYO device room is designed to encourage collaboration, and offers students and academics access to high-end technology they can use in new and innovative ways. It has a range of computers with special software installed to help with education programming, and data and text mining. The Deck also hosts lunchtime classes to help improve practices for educators, academics and students
- > Digital learning resources were enhanced with 29 new LibGuides
- > The Digital Literacy Team collaborated with iLeap to produce online teaching and learning tools
- > All the library branches held exhibitions and tours



Hancock Library staff with their top book selections. Right: Obiter ducktum all dressed up in duck tails for the announcement.

Excellence supporting research

***“ANU Library contains a range of primary legal sources, which are central for those researching the evolution of law in the common law world. There are a number of early issues of Gazettes and Law Reports here, which I have not been able to find elsewhere. The Library is beyond excellent for the jurisdictions in the Asia Pacific region (for the rest of the Commonwealth countries, it is fairly solid too). I have searched high and low for a selection of materials like this. It is far better in many respects than some of the specialist libraries in London*”**

Feedback from a Library user

Digitisation

Digitisation continued on some of our extraordinary special collections.

Over the past two years, the ANU Library has been undertaking a digitisation project to make its entire collection of theses available online through the Open Research repository. This will see research once largely hidden from view being exposed to people from all over the world. Digitising our print theses will expand engagement with the collection, provide visibility to the ground-breaking work being done, and support the careers of our academic community.

We have now digitised every available ANU thesis from 1954 to 2018! Anyone can now browse our collection of over 13,000 digitised theses through the Open Research repository. The most downloaded thesis of all time “A great deal of sickness”: Introduced diseases among the Aboriginal people of colonial Southeast Australia by Peter Downling has had over 17,770 downloads.

Theses make up 45.69% of all downloads from the ANU Research section of the repository. Each thesis was downloaded an average of 239 times in 2019.



Also digitised were:

- > Meteorological records made by the Colonial Sugar Refining Company at locations in Fiji and Australia from 1882 to 1966
- > Pacific slides from several archives including those of anthropologists Jim Specht and Helen Groger-Wurm

- > Ancient India Slide Collection — Arthur Llewellyn Basham, supporting a major research project led by the University's Dr Chaitanya Sambrani in conjunction with the Australian National Gallery, National University of Singapore and Ashmolean Museum
- > Extensive map holdings from pastoral companies such as Goldsbrough Mort and Company, Australian Agricultural Company, and Peel River Land and Mineral Company
- > Burns Philp and Company staff record cards
- > A woman's duty (how to attract a husband) from 1934
- > 13 issues of A Voz de Timor, Diary of R McGregor Watson
- > Photographs from the Raymond O'Dea collection showing Sydney journalists during the 1967 newspaper strike.



Exhibitions and events

Exhibitions and displays in Archives and the Library Branches highlighted the research strengths of our collections. They included:

- > The Chifley Library display celebrating the 100th year of May Gibbs Bush Babies
- > Australia and the Spanish Civil War: Activism and Reaction exhibition by the ANU Archives, highlighting the sometimes-forgotten participation of Australians in the conflict in Spain using photographs, documents and posters. The exhibition drew on the Amirah Inglis Collection, Spanish Relief Committee records and trade union records.
- > Art in Archives was displayed in the Noel Butlin Archives Centre. It shows the variety and depth of artworks held within the Pacific Research Archives, Noel Butlin Archives collections, and ANU archives. Including trade union banners, department store catalogues, advertising material, architectural and design drawings, paintings, posters and photographs, the exhibition highlights items of artistic value within a variety of records collections.
- > Following Bob Hawke's death in May, the Archives prepared a small display about his life and association with ANU for the Menzies Library foyer.
- > Material from the ANU Archives was included in the Canberra Museum and Gallery exhibition 'Total Design: Derek Wrigley and the ANU Design Unit 1954-1977'
- > For the Archives Annual Lecture organised in association with the Friends of the Noel Butlin Archives Centre, Professor Jenny Hocking gave a brilliant and powerful lecture 'Archival secrets and hidden histories: reasserting the right to public access'. The lecture focussed on her research and analysis of the records surrounding the dismissal of the Whitlam government; challenges in access to archives; and legal actions concerning the 'Palace letters' — correspondence between the Governor General and the Queen, her official secretary and Prince Charles.

The manuscript collections of Professor Frank Fenner held by the ANU Archives together with those of the Australian Academy of Science and the University of Adelaide Archives, were inscribed on the UNESCO Memory of the World Register.

Collection building

Significant Archives acquisitions in 2019 were:

- > records of the NSW Electrical Trades Union; the Union of Australian Workers; and Superannuated Commonwealth Officers' Association
- > photographs and slides of regional Australia from Barry McGowan, photographs from the AMWU South Australian Branch
- > oral history recordings with members of the Seaman's Union from Diane Kirkby

Donations included:

- > papers from the family of Mavis Robertson, feminist and political activist
- > Alec Robertson, journalist and editor of the Tribune
- > senior correspondence from Professor Anthony Forge
- > Susan Sands papers from work in West Papua
- > further records from patrol officer and author Jim Sinclair
- > archaeologist Andree Rosenfeld's records of excavations in New Ireland
- > census data from Papua New Guinea.

Significant collections added to the Library include:

- > Early English Books online
- > Church Missionary Society Archive
- > Literary studies
- > Medieval and early modern history
- > Women's studies
- > Empire studies

International visitors included:

- > Prof. Toe Hla, former Professor of History, Mandalay University
- > U Maung Htwe, Meseologis, University of Auckland
- > Eduardo Peña Haller, Mexican Ambassador
- > Pablo Mendoza Ruiz, UNAM
- > Dr. Guillermo Pulido Gonzalez, UNAM
- > Lee Cheng Ean — National University, Singapore
- > Jianlong Chen — Peking University, China
- > Ujala Satgoor — University of Cape Town, South Africa
- > Kira Stine Hansen — Det Kongelige Bibliotek, Denmark
- > Richard Ovenden — Bodleian Oxford University, United Kingdom
- > Allen Townsend — Yale University, United States of America

Connecting ANU research to the world — increasing impact

I have now had my first article accepted — thanks to the seminars you have given

ANU Press	
Number of titles published	48
Usage downloads	4,662,755 (5.5% increase)
Open research — research collection	
Digital items	106,232
Usage (downloads)	2,240,814 (12% increase)

Digital use continued to grow — taking ANU research to all corners of the globe. Prince Charles was presented with a copy of *Solomon Islanders in World War II* published by ANU Press from Sir Bruce Saunders — our works are read by all!

Increasing capabilities of HDR students and early career academics in publishing

Over the past 12 months the Scholarly Publishing Working Group (SPWG) developed a program to increase capabilities across the campus including four major events. 113 attended the events, with many more listening to the online presentations.

- > [Risks and tips for publishing in the new era \(science publishing\)](#)
- > [Dr Melanie Carmody presentation](#)
- > [Roxanne Missingham presentation](#)
- > [Springer Nature — getting your article accepted \(science publishing\)](#)
- > [Turning your thesis into a book \(Humanities and Social Sciences publishing\)](#)
- > [SAGE Publishing - how to get published \(Humanities and Social Sciences publishing\)](#)

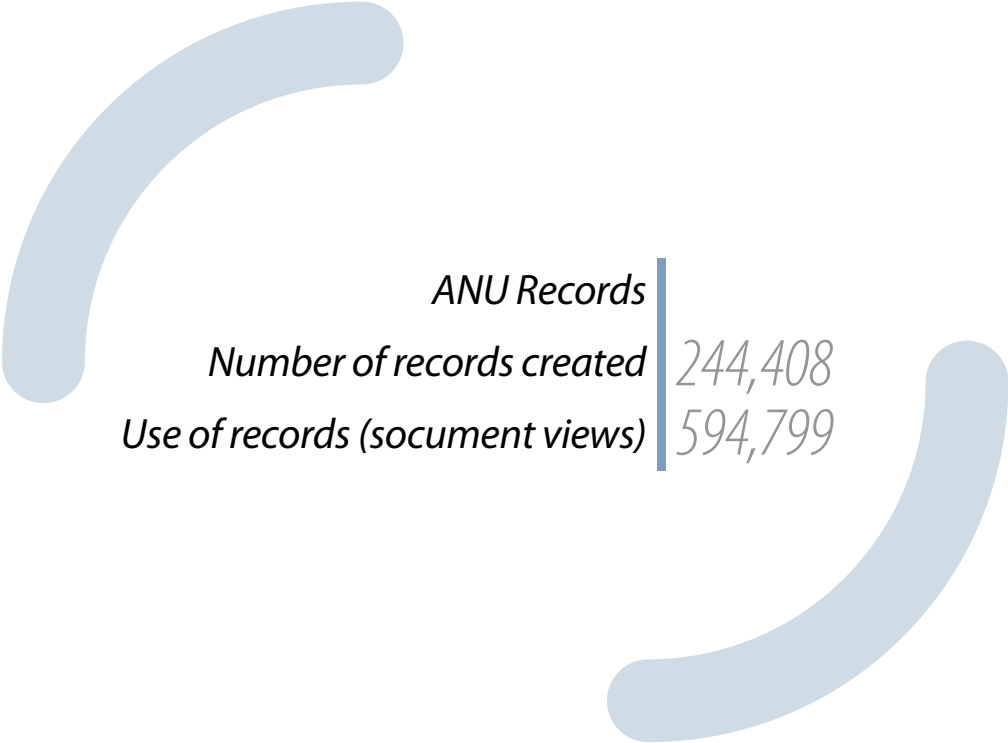
The Scholarly Publishing Working Group

- > Lorena Kanellopoulos (chair), ANU Press
- > Michelle Chudzinski, ANU Library Communication Team
- > Julia Boyd, ANU Press
- > Megan Taylor, Hancock Library
- > Sophie Baker, NECTAR
- > Benjamin Kooyman, Academic Skills
- > Dr Ekavi Georgousopoulou, ANU Medical School
- > Dr Cally Guerin, Researcher Development

Thanks to our partners, presenters and facilitators

- > SAGE Publishing
- > Springer Nature
- > Professor Frank Bongiorno
- > Anton Van Rensburg
- > Dr Christina Parolin
- > Dr David Tschärke
- > Dr Elizabeth Ganter
- > Dr Estee Tee
- > Professor James Fox
- > Professor Joanne Tompkins
- > Dr Melanie Carmody
- > Dr Robert Munn
- > Rosalia de García
- > Roxanne Missingham
- > Dr Stephanie Goodew

Organisational transformation and innovation



ANU Records

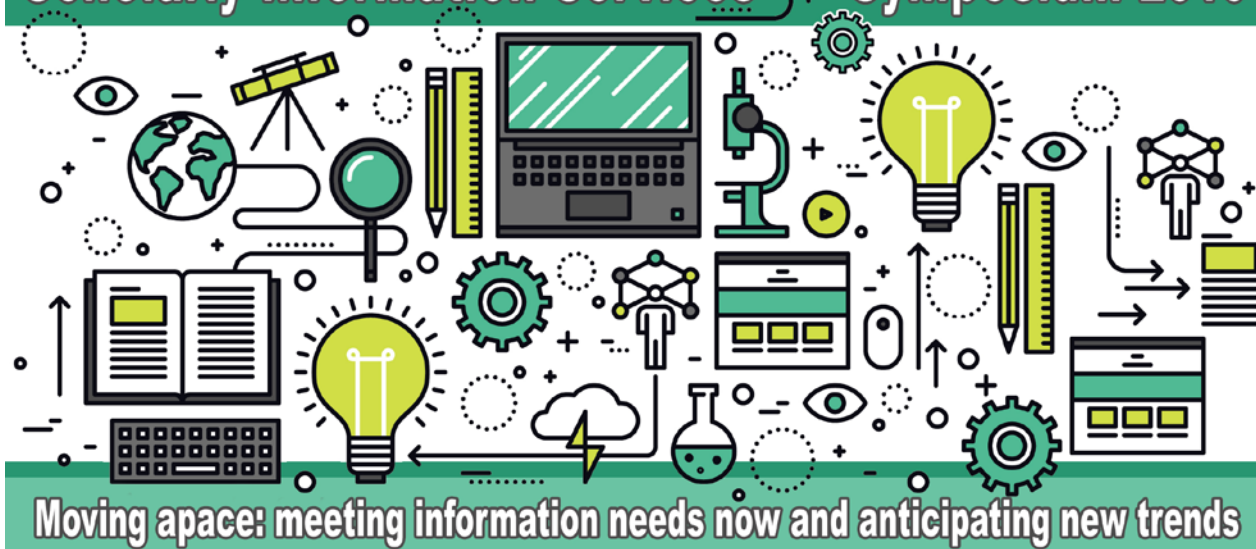
<i>Number of records created</i>	244,408
<i>Use of records (document views)</i>	594,799

Staff developments

2019 saw many major initiatives including

- > Our first two indigenous trainees — Finn Robb and Cherie Walker
- > ANU Library Pink Ribbon Morning Tea. We raised \$470 from the event hosted in Menzies Library. Our total funds from events held from 2010-2019 have reached \$10,000. Amazing work from the team led by Candida Spence & Wan Chitravas
- > Joint promotion with other university libraries in the ACT. Did you know we had over 2.2 million visits a year? We hold an extraordinary range of special collections supporting education, research and the wider community
- > Establishment of the Digital Scholarship area through the merger of the Open Research team and Digitisation team. They are enjoying sharing information and developing their knowledge to continue to deliver a great service
- > Wikipedia Hack-a-Thon — two successful information sessions
- > Staff supported ERMS (electronic records management system) upgrade and migration to the cloud
- > Papers from staff given at national and international conferences including Erin Gallant, Kathryn Dan, Catherine Ziegler and Roxanne Missingham
- > A very successful SIS symposium with over 60 attendees from the region. It was organised by Samantha Jackson, Library Manager, Hancock Library with strong support across the division

Scholarly Information Services Symposium 2019



Policy developments

- > New Freedom of Information policy, procedures and guidelines
- > A new Guideline of Privacy Impact Assessment
- > New copyright guidance (updated from changes to the legislation)