Service Portfolio Director Dashboard

Plan on a Page: Q1 2022 (Scholarly Information Services)

Our Team Purpose:

From: innovation focus on meeting immediate priorities (COVID years)
To: sustained holistic improvements across the whole of scholarly support for knowledge services

How will we deliver on our future state:-
<table>
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<th>Critical Success Factors</th>
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<th>Lead</th>
<th>Partners</th>
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| 1. Collections & physical infrastructure | - Rectification of hailstorm damage and replacement of collection lost through water damage  
- Progress plan for infrastructure storage/research centre  
- Increase digital collection (Press, Digital scholarship, archives, library)  
- Identify collection material at risk (AV) and digitise  
- Flood replacement collection rebuilding                          |        | SIS  | F&S      | In Progress  |
| 2. Services – for a knowledge based university | - Assess university’s needs in particular for students for digital capabilities and academic competencies  
- Align services to graduate attributes and identify and resolve gap  
- Develop collections & services to support First nations policy & program  
- Library system upgrade to meet the needs of a world class university focused on education needs  
- Expand library access to support 24x7 study  
- Continue to improve service from feedback program including survey, regular LAC meetings, PARSA/ANUSA engagement  
- Assess and develop projects to improve learning spaces to meet university’s needs (with ITS and F&S) |        | ACDC review | SIS  | F&S Academic portfolio  
First nations portfolio  
ITS  
PARSA  
ANUSA | In Progress  |
| 3. Scholarly comms environment/policy    | - Contribute to national OA discussion with innovative proposals  
- Improve ANU awareness and expand programs to support OA e.g. Rap  
- Activities to improve accessibility of research resources, and support ANU academics’ impact & engagement  
- Contribute to UA, IARU, CAUL & GoF8 on policy issues e.g. copyright |        |        | Research and Innovation portfolio | In Progress  |
| 4. University operations                 | - Data governance program and activities  
- Address findings of ANAO report and continue to improve record keeping |        |        | PSP      | In Progress  |
| 5. Culture of professional excellence | - Develop skills and knowledge through Division's development plan | In Progress |