

PAPER

TITLE Library workforce plan for 2014/2015

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Background

The Library is developing a workforce plan to enable staff development opportunities to be implemented that will support skills, abilities and expertise required for the delivery of high quality services from the ANU Library.

A Workforce Plan for 2014/15 has been developed and is attached.

The plan recommends that

- workforce development focus be on digital competencies (
- workforce development focus on "growing our own" through developing the skills of current staff,
 - Fostering support for staff to attend a variety of activities and sharing knowledge and information from attendance at these events
 - Organising low cost events that optimise staff knowledge development in digital competencies.
- Pilot internal development through job rotation scheme for ANU05 staff in 2014
- Expand the Archive volunteer program to a whole of Library program.
- Internships be trialled including with external organisations.

Consultation

The Library is seeking your feedback to the proposals outlined in the Workforce Plan 2014/15.

In detail the proposals are:

1. That the workforce development focus be on digital competencies to support the requirements of the library's clients and meet the needs of the current and future environment.

Purpose: To develop abilities, skills and knowledge that supports the increasing use of library resources and products through the online environment.

Summary of client aspects: Use of the library collection is currently 12.5:1 print versus electronic. Digital initiatives implemented in the last year include online access to the archives collection through the ICA-Atom system, an automated interlibrary loan requesting system, new websites for easier access to library, archive and records information, a new website for the ANU eView titles.

Library staff to be included: All Library staff including Library, Archives, records and ANU Press.

Activities:

- 1. Training events such as Data citation seminar
- 2. Participation in the development of online guides and services such as "how to" guides
- 3. Attendance at relevant ANU organised activities.
- 4. Guest lectures such as that planned for 18 June by Professor Miles Taylor.
- 2. That workforce development focus on "growing our own" through developing the skills of current staff,
 - a. Fostering support for staff to attend a variety of activities and sharing knowledge and information from attendance at these events
 - b. Organising low cost events that optimise staff knowledge development in digital competencies.

Purpose: To develop abilities, skills and knowledge that supports the multiskilling and development of knowledge.

Library staff to be included: All Library staff including Library, Archives, records and ANU Press.

Activities:

- 1. Training events such as talks from vesting experts such as JoAnne Sparks, University Librarian, Macquarie University and performance training to be given by HRS.
- 2. Sharing of information from events attended by ANU Library staff such as conference seminars and discussions.
- 3. Sharing of information from projects in which by ANU Library staff participate.
- 4. Attendance at relevant ANU organised activities.
- 3. Pilot internal development through job rotation scheme for ANU05 staff in 2014.

Purpose: To develop abilities, skills and knowledge through job rotation.

Library staff to be included: All ANU05 Library staff including Library, Archives, records and ANU Press. Note that there are no ANU05 staff at present in Archives.

Activities:

- 1. Job rotation pilot. (see plan for details)
- 4. Expand the Archive volunteer program to a whole of Library program.

Purpose: To improve accessibility and ongoing use of library and archives collections, create community engagement and enable staff to develop through discussion with experts.

Activities:

- 1. Volunteer scheme with specific projects that would not be undertaken without volunteers.
- 5. Internships be trialled including with external organisations.

Purpose: To improve knowledge of library work and assist in community engagement, including with international organisations.

Activities:

1. Internship. (see plan for details)

Consultation process

Comments are sought by Tuesday 15 July on the proposed workforce plan and recommendations.

Comments should be sent to

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