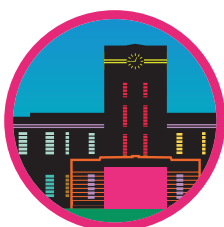
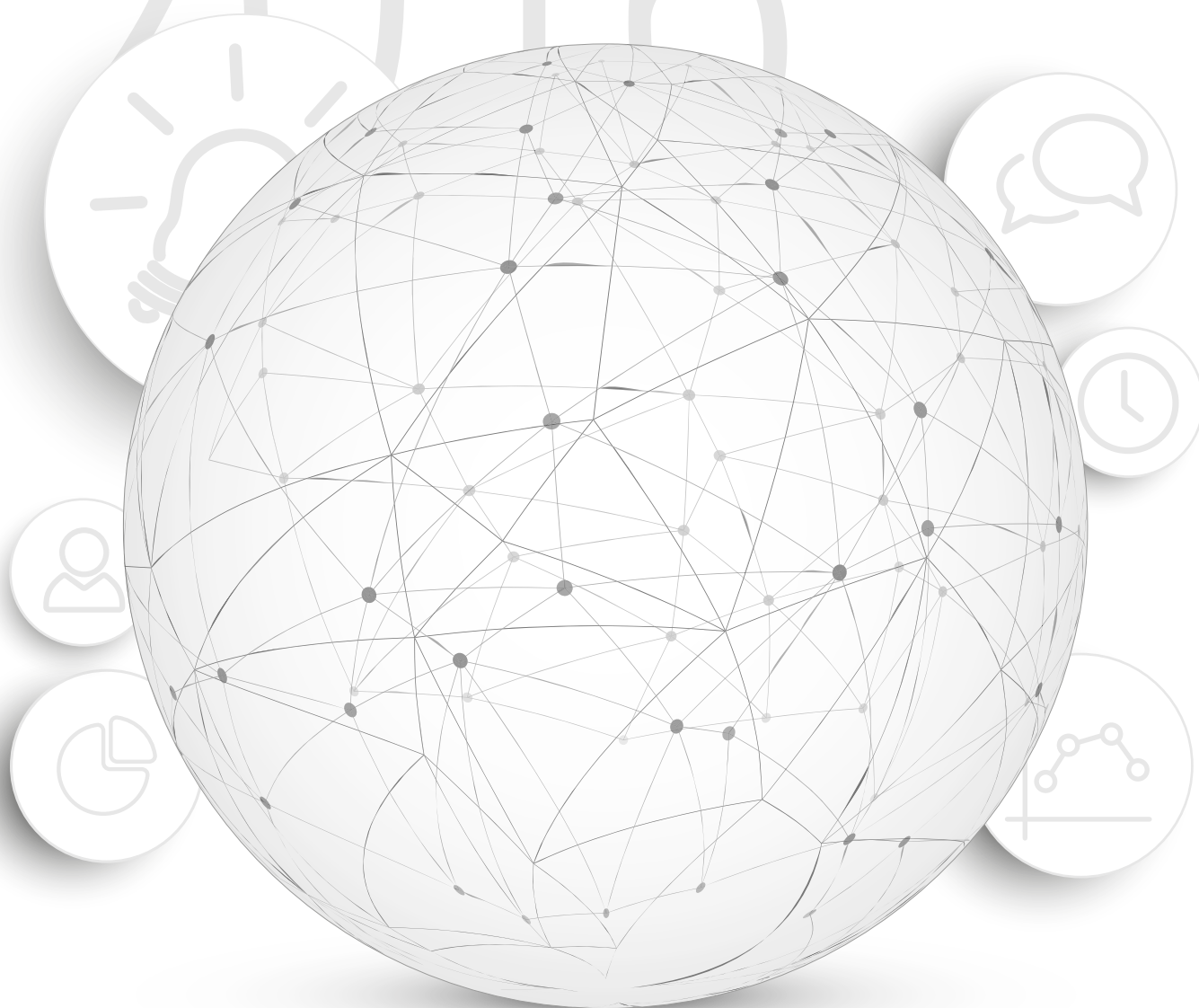


# Annual report

SCHOLARLY INFORMATION SERVICES

AUSTRALIAN NATIONAL UNIVERSITY

2016





# SIS annual report 2016

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## Contents

Major achievements .....	1
Library spaces.....	4
Digital scholarship — increasing university impact ..	6
Digitisation .....	8
Engaging with the community .....	10
Collections and collection access .....	12
People and processes .....	15

# Major achievements

The range of services provided by Scholarly Information Services makes a significant contribution to the whole of the University. In the Administrative survey, the ANU Library was the second top ranked service, with the special ANU collections and the reserve & short loan collection recognised as particularly important. Comments from the survey reflected key themes from other feedback — the importance of the Electronic Records Management System, insufficient study spaces and the need to grow collections to meet research needs.

It was a complex year with a number of Library buildings affected by major leaks (Hancock, Menzies), floods (Menzies, Chifley) and some damage to the collection.

The Women in Research Citation Awards for early career female researchers was a major event supported by the ANU Library. The Clarivate Analytics (previously Thomson Reuters Science) awards highlighted the work of women around Australia including ANU scientist Dr Rachel Woods.

## Digital excellence

The Australian National University was presented with a National Archives of Australia Award in Digital Excellence for the seamless integration of digitalised processes with the Electronic Records Management System (ERMS).

The ERMS was implemented in May 2015 and has led to significant business improvement, particularly the integration with eForms, such as travel approval and HR workflows, which enables accurate and secure storage of approvals and attachments on a corresponding staff or student file, without manual intervention.

Photo: Acting Vice-Chancellor, Professor Marnie Hughes-Warrington with members of the team and Director General of the National Archives of Australia David Fricker.



## Growing research infrastructure

### Significant growth in ANU Library and ANU Archives collections to support research and study at the University

- > Union Aid Abroad (APHEDA) collection on developing countries
- > Australian Federation of AIDS Organisations records
- > Art in Working Life records from Unions ACT
- > Elizabeth Durack Clancy photographs and drawings of Papua New Guinea
- > A major building of the Buddhist collection via an infrastructure grant

## Creating the researcher of the future



As ANU celebrated its 70<sup>th</sup> anniversary the Library focused on building the capabilities scholars will need to face the next decades.

### Initiatives

- > The Springer Nature Author Symposium which focused on early career academics. The symposium featured Springer's Senior Editor for hard sciences, cell biology & biochemistry, Dr. Thijs van Vlijmen, and Prof Larry Saha, Editor-in-Chief for Social Psychology of Education: An International Journal
- > Publish and prosper the first module in the online scholarly communication program
- > Digital and research skills programs delivered to 9,286 students and staff in face to face sessions and 34,937 students and staff via online

## Opening up access

The University's research outputs, including ANU Archives, ANU Library collections, including theses, were made publicly accessible in innovative ways throughout the year.

### Highlights

- > The National Museum of Australia's Haunting art project included the Eunonyhareenyha station map from the Butlin Archives.
- > Noel Butlin Archives material was included in an exhibition at the Canberra Museum and Gallery, including resources listed on the Australian Memory of the World register.

Photo: University Archivist Maggie Shapley next to the Federated Association of Stovemakers and Porcelain Enamellers of NSW banner



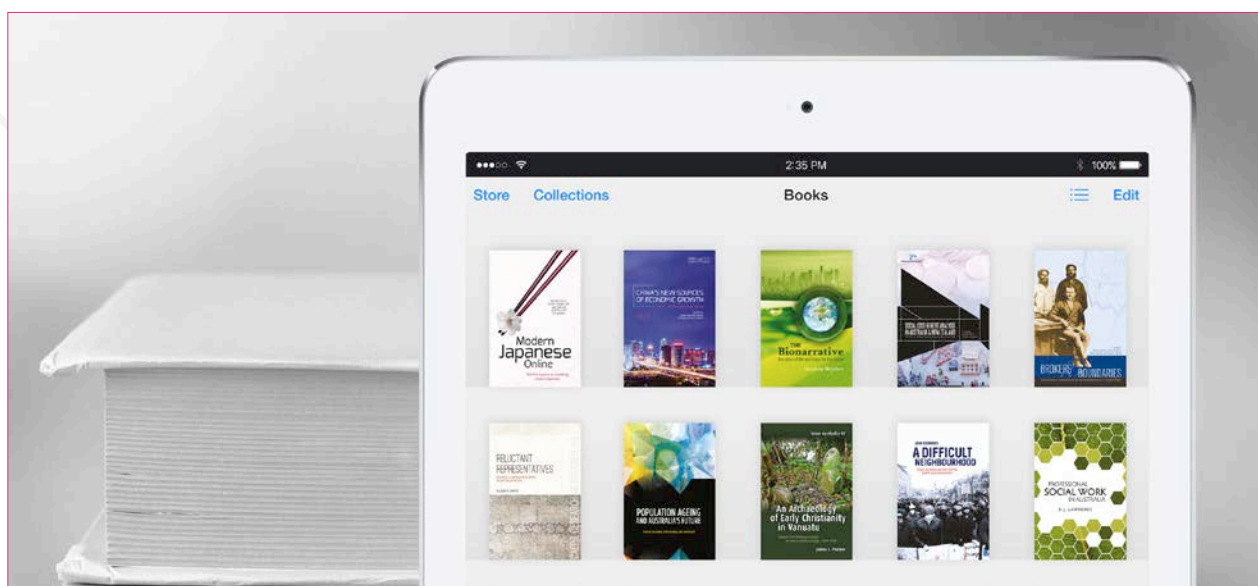
## Exhibitions



- > Commemorating the 40<sup>th</sup> anniversary of Papua New Guinea's independence
- > High Street Dreams—shops and shopping in the early days
- > Living, working and playing on Mt Stromlo
- > 70 years of The Australian National University, including the online exhibition: The 1948 Easter Conference about the early development of ANU

## ANU Press review

A major review of the ANU Press was undertaken. After publishing outstanding open access research from ANU authors and academics for more than 12 years, this provided an opportunity to review and reposition the Press and to open a window to the world highlighting their high quality scholarly publications.





# Library spaces

ANU students, academics and visitors increased their use of the ANU Library branches and ANU Archives facilities. In 2016, there were 1,401,186 visits to our Library branches, an increase of 6.1%. Over the past two years there has been an increase of over 13%, demonstrating the importance of physical spaces for supporting study and research.



## Supporting the quality of the student experience is a high priority for the division

Student feedback identified significant problems in finding a space to study due to the high occupancy rate. The Student Barometer revealed that the Library's physical services had decreased in satisfaction over the past two years, the highest decrease in University services.

Equipment improvements included the replacement of multifunction devices (printers) and the installation of new infoscreen software ([Xibo](#)).

The ANU Library was visited by Professor Khenpo Tsultrim Lhodro aka Khenpo Sodargye Rinpoche, Abbott of Larung Gar Buddhist Institute, in Sichuan. Khenpo is bi-lingual in Tibetan and Mandarin, and is both monastic and academic head of Larung BI, the largest teaching monastery in Tibet/China. We were delighted to be a part of this visit facilitated by John Powers.

Working within the resource framework, Library hours were extended to better meet the needs of the community. In 2016, opening hours were extended during semester two, resulting in higher usage.



## Extended opening hours for 2016

### Chifley Library

Fridays — 22 July to 11 November 2016

- > Increased opening hours: all floors close at 10pm rather than 6pm
- > Increase compared to previous year: 14,097 additional visitors
- > An increase in visitation of over 117.5%

Saturdays — 1 October to 12 November 2016

- > Increased opening hours: all floors open at 9am rather than 1pm
- > Increase compared to previous year: 3,415 additional visitors
- > An increase in visitation of over 60%

### Hancock Library

Saturdays — 5 and 12 November 2016

- > increased opening hours: all floors open at 9am rather than 1pm
- > Increase compared to previous year: 559
- > An increase in visitation of over 52.7%

### Law Library

Saturdays — 29 October and 5 November 2016

- > Increased opening hours: all floors open at 9am rather than 1pm
- > Increase in visitation compared to previous year: 199
- > an increase of over 67.7%

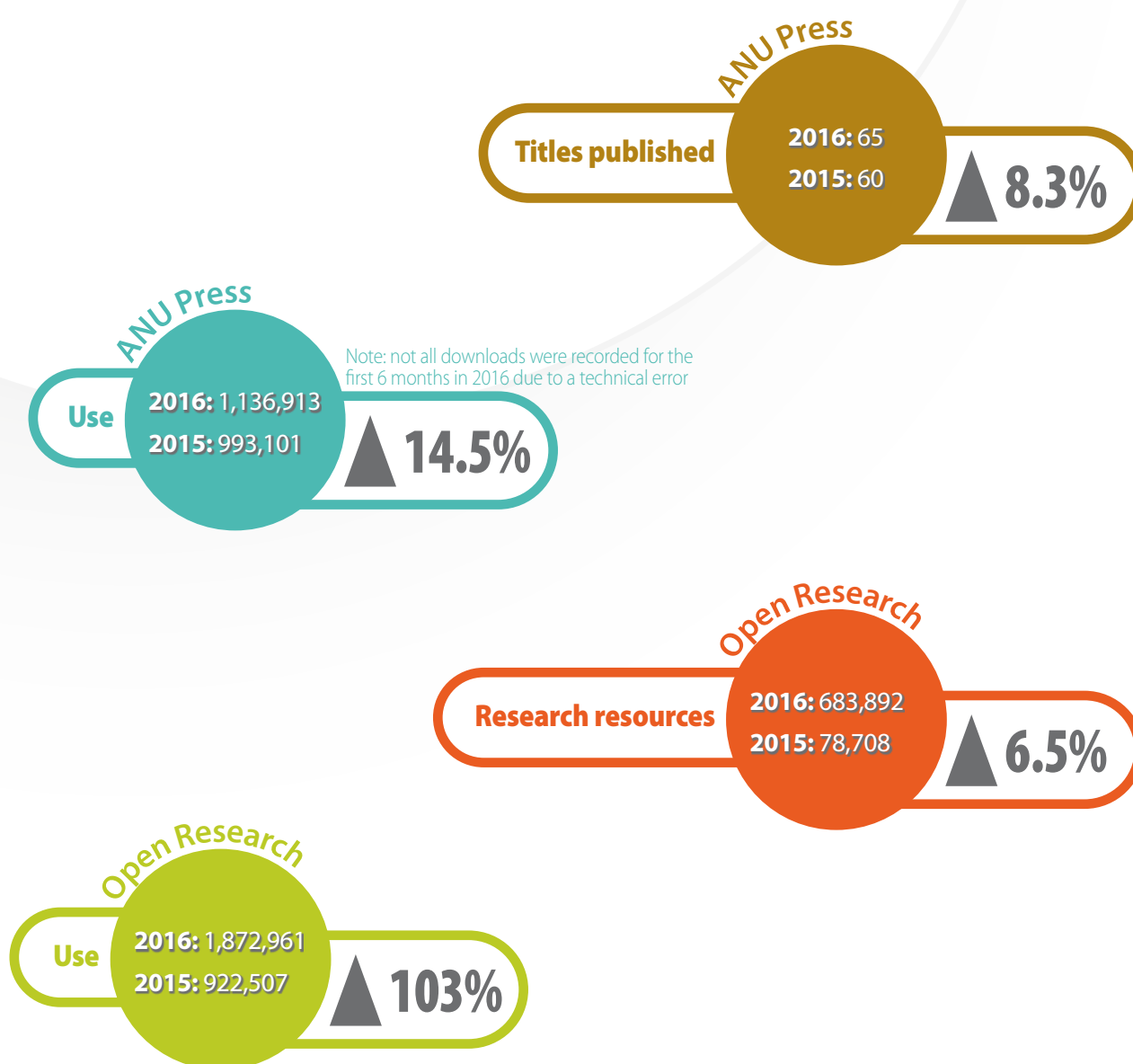
(Note: headcount showed 50 students on the 29 October and 76 students on 5 November at 1pm)

**Total increase in visitation: 18,270**

# Digital scholarship — increasing university impact

## ANU Press and Open Research

The ANU Press and the Open Research Repository have been very successfully increasing engagement with ANU scholarship throughout 2016.





A major focus this year was the ANU Press review. The review panel, Professor Geoff Crossick, Amy Brand (Director, MIT Press) and Andrew Stammer (Director, CSIRO Publishing) brought international expertise. Their report, published [online](#), found that the ANU Press has achieved a great deal in open access and that it is now essential for the Press to take the next steps towards becoming an internationally focused publisher.

Many ANU Press titles were very well received — The Australian published an article recognising the importance of the research in *Doubters' Dilemma: Exploring student attrition and retention in university language and culture programs*.

### The top five downloaded ANU Press titles

- > Protected Area Governance and Management: 12,008
- > Aboriginal History Journal: Volume 27: 8,554
- > The Joy of Sanskrit: 8,237
- > Professionalism in the Information and Communication Technology Industry: 8,103
- > Aboriginal History Journal: Volume 39: 8,067

### ANU Press eTextbooks

The ANU Press eTextbook series strategically builds on the strengths and international expertise at ANU.

#### Titles published to date

- > Administrative Decision-Making in Australian Migration Law: Alan Freckelton 2015
- > The Joy of Sanskrit: A first-year syllabus for tertiary students: McComas Taylor, Grazia Scotellaro 2014
- > Modern Japanese Online: The first course to mastering modern Japanese: Naomi Ogi, Duck-Young Lee 2016
- > A Philosophy of Intellectual Property: Peter Drahos 2016
- > The Plant Detective's Manual: Gonzalo M. Estavillo, Ulrike Mathesius, Michael Djordjevic, Adrienne B. Nicotra 2014
- > Reading Embraced by Australia Hiroshima: Modules 1 and 2: Carol Hayes and Yuki Itani-Adams

#### Downloads of ANU Press eTextbooks

- > The Joy of Sanskrit: 8,237
- > Administrative Decision-Making in Australian Migration Law: 3,897
- > A Philosophy of Intellectual Property: 3,121
- > The Plant Detective's Manual: 1,262
- > Modern Japanese Online: 928
- > Reading Embraced by Australia: 75

**Total eTextbooks downloaded in 2016: 17,520**

# Digitisation

## Major digitisation activities

- > Over 9,000 Tooths Ltd hotel cards for the Sydney metropolitan area have been uploaded.
- > Digitisation of ANU annual reports, staff lists, photographs and audio-visual material.
- > Digitisation of the Victorian Tailoresses Association memberships register and strike attendance book (1880s).
- > Digitisation of over 80 items, including 76 theses, by the ANU Library Digitisation team.

## Open access was also a major focus

- > Open in Action a new video celebrating the International Open Access week 2016. Professor Peter Drahos encourages the ANU research community to take concrete steps to open up research and scholarship. This video provides a practical solution for publishing open access.
- > During Open Access week Lorena Kanellopoulos, Manager ANU Press, gave a presentation at a seminar organised by Victoria University and Roxanne Missingham, ANU University Librarian, gave a presentation at Edith Cowan University.
- > A new Open Research website launched, providing access to resources in the institutional repository including research papers (journal articles, conference papers, book chapters and more) and digitised resources from the ANU Library and ANU Archives collections.

In a changing environment, the increased engagement and impact of work through open access was validated by studies:

- > Open access papers were found to attract up to a fifth more citations than those locked away\*
- > Open access science papers have 50% more citations†
- > An ANU PhD student reported that after uploading her paper to the ANU Open Research Repository, within a few days it had 20 views and 6 downloads. She was really pleased and very grateful for assistance from Anne and Katy and the Open Research team
- > Enquiries for works that were not yet available as open access, but were able to be located and digitised, came from far and wide including the Commonwealth Department of the Prime Minister and Cabinet and WA Health.

The ARC report on open access, based on the data supplied for the ERA assessment, will assist with framing a new campaign to increase open access coverage.

\* Matthews D. (2016) Open access 'boosts citations by a fifth'  
Times Higher Education, September 7, [timeshighereducation.com/news/open-access-boosts-citations-fifth](http://timeshighereducation.com/news/open-access-boosts-citations-fifth)

† Archambault, É., Côté, G., Struck, B., & Voorons, M. (2016) Research impact of paywalled versus open access papers  
[1science.com/oanumbr.html](http://1science.com/oanumbr.html)

### Major Open Research Repository initiatives

- > 1,198 Indonesian maps from the College of Asia and the Pacific were added.
- > DOIs for Human Ecology Review articles were generated.

Open access policy engagement and access was extended through joining the Sponsoring Consortium for Open Access Publishing in Particle Physics (or *SCOAP3*), an international collaboration in the high-energy physics community.

The University also continued its international engagement through participation in CLOCKSS (*Controlled LOCKSS*), a not-for-profit joint venture between the world's leading academic publishers and research libraries building a sustainable, geographically distributed archive to ensure the long-term survival of web-based scholarly publications for the benefit of the global research community.

# Engaging with the community

Opening up our collections by increasing the knowledge of our research strengths has been important for providing the University with better accessed infrastructure, and making this visible to researchers around the world.

## Major community engagement

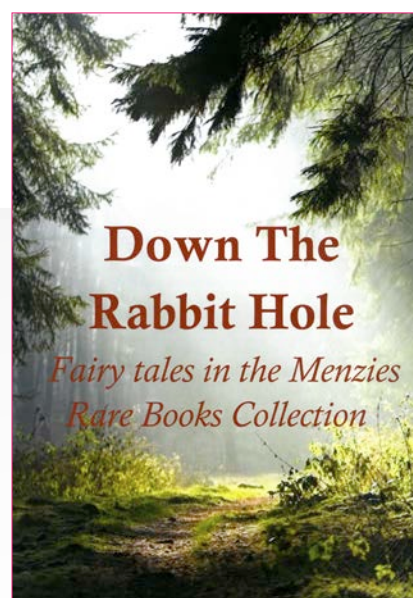
### Exhibitions

- > Commemorating the 40th anniversary of Papua New Guinea's independence  
ANU Library exhibition  
18 September 2015 – 31 January 2016
- > High Street Dreams—  
shops and shopping in the early days  
ANU Archives exhibition  
31 March 2015 – still running
- > Living, working and playing on Mt Stromlo  
ANU Library exhibition  
1 April – 30 June 2016
- > 70 years of The Australian National University  
ANU Library exhibition  
1 August – 31 January 2017



### Student exhibitions

- > The heart beating across time: an exhibition showcasing the symbolism of the human heart  
Centre for Heritage and Museum Studies,  
Art & Music Library
- > Down the rabbit hole: Fairy tales in the Menzies Rare Books collection  
Showcasing material from the Mortlock collection,  
Menzies Library
- > The Voyages of discovery  
Early colonial Australian flora and fauna illustration,  
Hancock Library
- > Shakespeare and company, Chifley Library
- > Human Scientists. A project design to tell the personal stories of scientists, from students to the Vice Chancellor,  
Hancock Library



## Public Lectures also opened up collections and ideas

- > Be mindful of each bowl of rice: democracy, development and Taiwan's reconciliation with its history: Dr Mark Harrison  
ANU Library/China in the World joint public lecture  
Mark is an eminent Chinese scholar and President, Chinese Studies Association of Australia.
- > Did the Grim Reaper win? Phil Carswell, OAM  
ANU Archives annual lecture  
Phil was a founding member and inaugural President of the Victorian AIDS Council, member of the National Advisory Council on AIDS and Manager, HIV/AIDS and Sexual Health Section in the Queensland Department of Health, among other roles.

To assist students through the stressful exam periods, the ANU Library produced colouring books highlighting works from our collections. They have been downloaded from around the world.

- > A work from the Xu Dihsan collection Laojun bashiyi huatu or Lord Lao's Eighty One Transformations, Illustrated 老君八十一化图 was produced for semester one.
- > Images from the Mortlake collection were used in the work produced for the semester two.

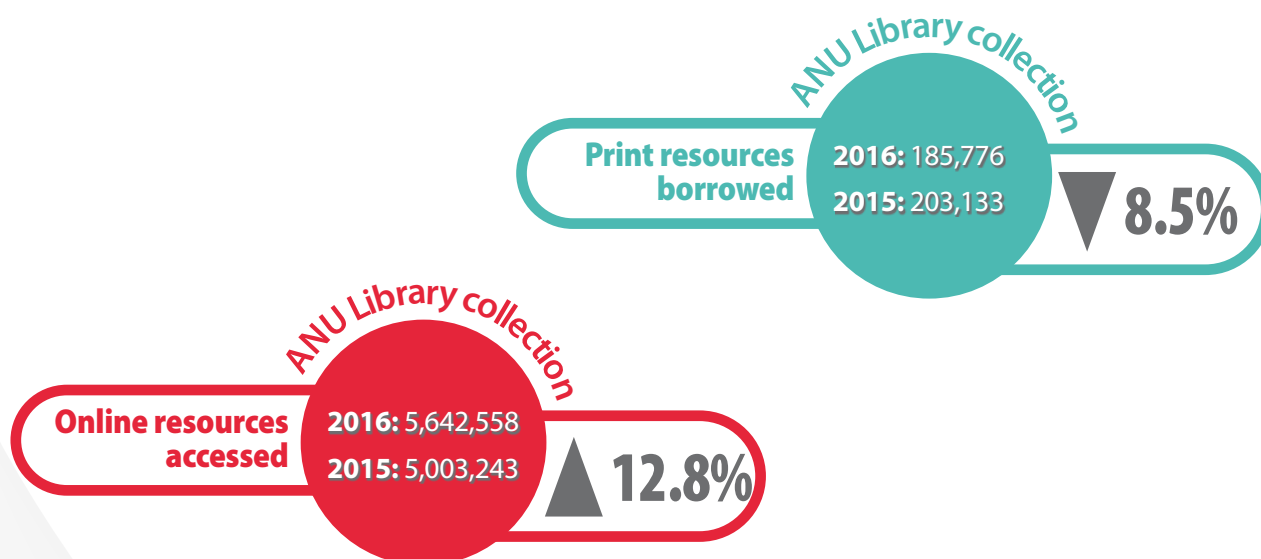
# Collections and collection access

The ANU Library moved to incorporate a new monograph delivery system — Patron Driven Acquisition or Demand Driven Acquisition. eBooks records are made available through the Library catalogue and patrons can directly download copies into the ANU Library permanent collection, rather than requesting Library staff to order a copy. Monographs were acquired through this method from ProQuest (691) and JSTOR (494).

## Significant donations to the ANU Library

- > Publications on the royal family of Cambodia donated by Dr Pipal Engly
- > Three volume set of the complete works of de la Vega donated by Ambassador of Peru, Mr Miguel Palomino De La Gala
- > 440 images and drawings of life in Papua New Guinea in the early 1970s by Elizabeth Durack Clancy

Access to ANU Library collections increased significantly through a refreshed upload of monograph records to the Australian National Bibliographic Database and being made available through Trove.





## Significant donations to the ANU Archives

- > Papers of Dr Joyce Fildes, Fellow, John Curtin School of Medical Research
- > Papers and recordings of ethnomusicologist Coralie Rockwell who taught at the Canberra School of Music
- > Kurt Gottlieb's papers on optical munitions research at Mount Stromlo
- > Papers of archaeologist Peter White on Lake Kopyago, Papua New Guinea
- > Union Aid Abroad (APHEDA) collection on developing countries
- > Australian Federation of AIDS Organisations records
- > Art in Working Life records from Unions ACT
- > Papers of statistician Peter Gavin Hall
- > Dr John Ballard's research papers on Africa
- > Human Rights lawyer Professor Peter Barley's research papers

## Access to ANU Archives collection increased significantly

- > 60% of items are now publically available through the ANU Archives database
- > The ANU Archives database is now harvested by Trove
  - > Over 2,000 deposit descriptions for Noel Butlin Archives Collection and University Archives now available under 'Diaries, letters, archives'
  - > This is in addition to 8,000 images harvested from Open Research in 'Pictures, photos, objects'

## Building the Buddhist and cross-cultural philosophy collection

Dr. Koji Tanaka, from the School of Philosophy within the Research School of Social Sciences, received an infrastructure grant of \$48,500 to build a library of books that are essential for the scholarship of Buddhist and cross-cultural philosophy. Dr. Tanaka worked with the Chifley and Menzies Collection Management Librarians and Monographs Team to expend the grant money before the end of 2016.

This grant comes at an opportune time, as it will supplement a collection strength of the ANU Library. The Library's Buddhist collection was established in the 1960s with the advice and assistance Professor Jan Willem de Jong, the founding professor of South Asian and Buddhist studies at the ANU. By reputation, the ANU Library's collection is regarded as world-class and the largest and most comprehensive in the southern hemisphere.

The grant money has been used to complete important sets of works in various languages: Tibetan, Sanskrit and their translations into English.

### Examples of translated works

- > Bukkyo Dendo Kyokai English translations of the Mahayana Buddhist Canon
- > Publications of restored ancient texts in Tibetan language into its original Sanskrit
- > Publications from the Centre for the Advanced Study of Sanskrit (University of Poona)
- > Verlag der Österreichischen Akademie der Wissenschaften
- > Current and recent publications by contemporary Buddhist scholars worldwide (in English), e.g. publications by Tanaka himself and others, in print and ebook formats.

### Selection of works purchased

- > Self, no-self, and salvation: Dharmakirti's critique of the notions of self and person  
Vincent Eltschinger and Isabelle Ratie  
Publication details: Wien Verlag der Österreichischen Akademie der Wissenschaften, c2013
- > Can the Veda speak? : Dharmakirti against Mimamsa exegesis and Vedic authority :  
an annotated translation of PVSV 164,24–176,16  
Vincent Eltschinger, Helmut Krasser, John Taber  
Publication details: Wien Verlag der Österreichischen Akademie der Wissenschaften, 2012  
Vendor: Amazon
- > Religion and logic in Buddhist philosophical analysis : proceedings of the Fourth International Dharmakirti Conference, Vienna, August 23–27, 2005  
Helmut Krasser [and others] (ed.)  
Published: Wien : Verlag der Österreichischen Akademie der Wissenschaften, 2011
- > Like Cats and Dogs : Contesting the Mu Koan in Zen Buddhism  
Steven Heine  
Publication details: Oxford ; New York : Oxford University Press, [2014]  
Vendor: YBP US ebook
- > Moonpaths : ethics and emptiness / the Cowherds.  
Publication details: New York : Oxford University Press, [2016]

# People and processes

Developing the knowledge and capabilities of staff is essential for a modern university.

## Sessions run for staff

- > Performance and development review training sessions
- > Writing policy documents
- > Delegations training

## The student ambassadors

The Library welcomed its first intake of student ambassadors in 2016.

- > Supriya Benjamin
- > Ling Fam
- > Samantha Hartley
- > Mish Khan
- > Benedicte O'Leary-Rutherford

Six students were appointed to the new student ambassador program which aims to employ students to assist in client orientation and project work. They have added a great perspective to our activities. Miao Sun also assisted as a student ambassador for first semester, leaving in second semester to take up a graduate position.

Ebony McDonald joined the Library as an unpaid intern, traveling to Australia after qualifying from the University of South Carolina. She came to the Library in late February and spent time working in both the Chifley and Menzies Libraries, as well as in the ANU Press. She worked with the VHS tapes, one of a number of projects in the Chifley Library. Ebony arrived in February and worked 15 hours per week, then travelled to north to enjoy her Australian sojourn.

## Senior staff changes

- > Welcoming Meredith Duncan as Branch Manager, Chifley Library
- > Farewelling Anne Lahey as acting Branch Manager, Chifley Library and previously Open Access Repository Manager
- > Farewelling Christian West as Branch Manager, Chifley Library

## Other activities

Preparation began for the implementation of BONUS+, a free borrowing service offered to ANU postgraduate students and staff in collaboration with other universities across Australia and New Zealand.

University Records management staff completed a review of the take up of the ERMS. Quarterly reports are produced to assist University Records staff with determining areas without Power Users or with low take up and to initiate discussions on how using the ERMS can assist them with managing their records.

The ANU Library was an active member of the International Association of Research Universities and produced posters highlighting the research collection strengths and services of the members, which were displayed at meeting in March 2016 at Oxford University.

New multifunction devices (printers) for staff areas were purchased to replace aged equipment.