

Update on Chifley Library services and collections

1 March 2018

Chifley Library is now open.

[Chifley Library services will resume at 8.30am on Wednesday 21 March.](#)

Dear ANU community,

Thank you very much for your support and understanding at this time. While the basement (level 1) in Chifley Library has been damaged, our rare material and archive collections were untouched by the deluge and no staff were hurt.

We hope this update on access to services and collections while the Chifley Library is closed will assist you to use the Library at this time.

In relation to access to the collection and services:

- The reserve/short loan collection items that were in the reserve room have been moved to the Hancock Library together with holds, interlibrary loans and Bonus+ material – you can collect them from Hancock Library now
- Hancock Library hours have been extended to assist student study. Hancock Library will be open until 10pm on Friday and will open at 9am on Saturday and Sunday during the Chifley closure. You can see the new hours on the [Library website](#)

If you urgently need any Library collection material from level 3 or 4 of the Chifley Library please contact us at [SSH Circulation Desk](#) (see the [Chifley Library collections floor guide](#) to find out what collection material is held on which floor). We will retrieve material from Chifley Library each weekday. Material requested by 4pm will be available in Hancock Library by lunchtime on the next workday.

If you wish to return a book please go to Art & Music, Hancock, Law or Menzies Libraries. If you returned a book on the weekend to Chifley Library it has been processed and no fines will be issued for any overdue material returned at that time.

If you have personal items in the lockers or left on a desk in the Chifley Library please contact us at [SSH Circulation Desk](#). As far as possible we will retrieve the items and they will be available in the Menzies Library by lunchtime on the weekday after you send the request, if it is lodged by 4pm.

If you need IT support please note that the AskANU IT help desk has moved from Chifley Library to the Hancock Library and is open 9am-5pm Monday to Friday and 1pm-5pm on Saturday and Sunday.

Thank you for your patience. I would like to record our thanks to F&S and ITS for their work – while the power is on in the Chifley Library much more needs to be done before we reopen.

We will keep you posted about progress towards reopening.

Thank you,

Roxanne Missingham

University Librarian